

Ardoin Total Loss  
Settlement Administrator  
P.O. Box 3748  
Portland, OR 97208-3748

FIRST-CLASS MAIL  
PRESORTED  
U.S. POSTAGE PAID  
PORTLAND, OR  
PERMIT NO. 2882

COURT ORDERED LEGAL NOTICE

**If you suffered a total loss of a vehicle while insured by GoAuto Insurance Company from May 16, 2012, through May 13, 2024, you may be entitled to a cash payment.**

**Complete and return the enclosed form by September 11, 2025, to receive a cash payment.**

If your automobile was determined to be a total loss (i.e., the damage was too extensive to warrant repair), you may be entitled to compensation in connection with a class action settlement in *Anna Ardoin v. GoAuto Insurance Company*, **Case No. 719102, Div. 23** (19th Judicial District Court for the Parish of East Baton Rouge, Louisiana) (the “Action”). The Proposed Settlement includes Louisiana insureds of GoAuto Insurance Company (“GoAuto” or “Defendant”).

**Why am I getting this Class Notice?** You have been identified as someone who may be a Settlement Class Member from GoAuto’s claims data because you were a Louisiana policyholder and insured under an insurance policy issued by GoAuto and submitted a first-party physical damage claim that resulted in a total loss claim payment during the period May 16, 2012, through and including May 13, 2024.

**What is this lawsuit about?** The Settlement resolves a lawsuit claiming that GoAuto failed to comply with statutory changes requiring it to pay Sales Tax and Transfer Fees to insureds who submitted Louisiana first-party total loss auto claims.

**Settlement Terms.** GoAuto will pay unpaid Sales Tax and Transfer Fees to eligible Settlement Class Members who submit a claim. The payment is the full amount sought in the case. Claim payments will be based on the average tax rate for the state, and all applicable Transfer Fees (i.e., title, handling, plate) reasonably necessary to be paid upon the purchase of a replacement vehicle in Louisiana. GoAuto also will not contest an application for payment of Attorneys’ Fees and Costs of up to \$3,500,000 and will pay \$10,000 as a service award to the Class Representative. Your Settlement Class Payment will be reduced by your pro rata share of these amounts. More details and the full terms of the Proposed Settlement are available at [www.ArdoinTotalLossSettlement.com](http://www.ArdoinTotalLossSettlement.com).

**How do I receive payment?** To receive a payment, you must complete and mail the attached Claim Form (no stamp needed; return postage has been prepaid) or submit a Claim Form online by going to [www.ArdoinTotalLossSettlement.com](http://www.ArdoinTotalLossSettlement.com) and following the instructions for submission. Claim Forms must be postmarked or submitted online by **September 11, 2025**.

**Do I have any other options?** Unless you submit a Claim Form, you will not be eligible to get a Settlement Class Payment, and your rights will be affected. If you don’t want to be legally bound by the Settlement, pursuant to which you will be giving a release of any claims asserted in the lawsuit, you must exclude yourself from it by **July 12, 2025**. Unless you exclude yourself, you won’t be able to sue or continue to sue GoAuto for any claim made in this lawsuit or released by the Settlement Agreement. If you stay in the Settlement (i.e., don’t exclude yourself), you may object to it or ask for permission for you or your own lawyer to appear and speak at the hearing—at your own cost—but you don’t have to. Objections and requests to appear, which must comply with the procedures for such submissions, are due by **July 12, 2025**. Objections and requests to appear must be submitted in writing. Please visit [www.ArdoinTotalLossSettlement.com](http://www.ArdoinTotalLossSettlement.com) for full details about objecting to this Settlement.

**Questions? Visit [www.ArdoinTotalLossSettlement.com](http://www.ArdoinTotalLossSettlement.com) or call 1-888-867-9811.**